

Job Title: Tasting Room Associate

Location: Merritt Estate Winery Forestville, NY

Terms: Part Time

Salary: Hourly (Rate to be discussed based on qualifications)

Job Summary:

We are looking for a reliable, and qualified individual to join our team! Our ideal candidate is an individual who is willing to learn about the wine industry and provide exceptional customer experience while being an ambassador of our brand. Must be a team player with a positive attitude and personal demeanor. You will play an integral part of our business by being the center of our customer experience at Merritt Estate Winery. Willingness to learn new skills and being able to work on a wide range of tasks individually as well as in a team environment.

Job Responsibilities:

- Greet visitors, pour samples, answer questions, and offer suggestions
- Inform guest of our wine portfolio and our wine club The Copper Club
- Sell our product with confidence (training provided)
- Handle all tasting room sales and transactions.
- Track inventory & restock shelves as needed
- Complete daily opening and closing tasks
- Maintain a clean, stocked, and well-organized tasting room
- Clean and maintain restrooms.
- Cleaning duties include but are not limited to mopping, sweeping, wiping down seating areas, dusting, dishwashing, etc.
- Maintain a clean outdoor patio (once weather allows)
- Ability to lift 40+ pounds and work in a standing position for long periods of time
- Staff special events as needed
- Additional duties assigned by management

Job Skills & Qualifications:

- Basic POS Knowledge
- Customer Satisfaction Oriented
- Excellent oral communication skills

Required

- 1 year of Retail Experience
- 1 Year of Direct Customer Service Experience
- Reliable Transportation
- Flexible schedule (weekend availability is a must)